

# Car Rental Agreement

Signing this rental agreement signifies consent to the above terms. Our company reserves the right to pursue actions for any violations.

- Information Changes** If any information changes during the vehicle rental period (such as the contents of the contract or driver's license), the contract signer and guarantor must immediately report to our company. Damages or accidents caused by unauthorized subleasing or additional drivers not approved by the company will not be covered by the purchased insurance, and the contract signer will be held responsible.
- Vehicle Repossession Rights** If the agreement is not fulfilled and there is no contact with our company, the company reserves the right to repossess the vehicle forcibly.
- Vehicle Breakdown Responsibility** During the rental period, any vehicle breakdown caused by failure to perform an initial check or improper driver operation (such as failing to refuel, reckless driving, or leaving the lights on, leading to battery depletion) will not be covered by the insurance. The repair costs will be fully borne by the contract signer (calculated at market value). If warning lights appear on the dashboard, or there are abnormal noises or smells, please stop the vehicle immediately, contact roadside assistance, and inform our company as soon as possible. Failure to contact us promptly may result in the full repair cost being charged to the signer.
- Termination of Rental Agreement** During the rental period, if the vehicle becomes unusable due to breakdown, accident, theft, or other force majeure (such as earthquake, flood, snow disaster, landslide, etc.), the rental agreement will automatically terminate. A new rental agreement must be signed if a new vehicle is needed.
- Accident Handling** In case of any accident, such as collision, damage, theft, earthquake, etc., please immediately report it to the police and contact our company.
- Breakdown Handling Time** We only handle vehicle breakdowns during business hours. For breakdowns occurring outside of business hours, you can use roadside assistance services (0570-00-8139), but please note that this service is limited to a specific range. Any other costs incurred outside of these hours or service coverage will be fully borne by the customer.
- Fuel and Gasoline Type** If the wrong type of gasoline is used and it causes a vehicle breakdown, repair costs will be charged based on the actual amount incurred. If the wrong fuel is used but the driver stops immediately and contacts our company and the insurance company, the repair cost may be reduced to 100,000 yen (in special cases, the actual repair cost will apply).
- Late Return Notice** If you expect to be late returning the vehicle, please contact our company at least 3 hours in advance. Late fees are charged at 10% of the daily vehicle rental rate (vehicle rental + insurance) per hour (for delays over 30 minutes, it will be rounded to an hour; if the delay exceeds 6 hours, it will be charged as a full day).
- Business Hours and Overtime Charges** The business hours of all TBC stores are 9:00 AM to 8:00 PM. If you need to return the vehicle outside of business hours, a service fee of 2,000 yen per hour will be charged (rounded up for delays over 30 minutes). For example, if the car is returned at 10:00 PM and the rental fee is 10,000 yen, the charge would be  $[(10,000 + 2,500) * 10\% + 2,000] * 2$ .
- Failure to Return on Time** If the vehicle is not returned at the agreed time or abandoned without contact, or if there are obstructive actions, after 24 hours, we will consider it theft and report it to the police. All costs incurred will be borne by the customer.
- Traffic Violations** In case of traffic violations (such as speeding or illegal parking), the responsible party must immediately appear at the police station. If an accident occurs and our company or the police are not contacted promptly and the driver flees the scene, the insurance purchased will be considered invalid, and the contract signer will be liable for all damages at actual cost.
- Prohibited Items in the Vehicle** Pets, smoking, and the use of perfumes are prohibited in the vehicle. If any violations are found, a cleaning fee of 30,000 yen will be charged.
- Repair Costs** For damages caused by cigarettes (burns or holes in the interior), stains from drinks or vomit, or other dirt or damage inside the vehicle, repair costs will be charged based on the actual amount. Interior damage must be compensated at market value.
- Lost Key Fee** If the key is lost during the rental period, a replacement fee of 50,000 yen will be charged, along with any additional delivery costs.
- Lost Equipment Fee** If in-car equipment (actual cost), the vehicle inspection certificate, or the mandatory insurance certificate is lost, damaged, or soiled, an additional fee of 30,000 yen will be charged.
- Fuel Requirements** Please fill the tank at a gas station within 3 km of the return location and provide a receipt when returning the vehicle. If the tank is not full, you must pay for the fuel in cash (a full tank is 15,000 yen; for other amounts, the fee will be based on the fuel shortage. An additional handling fee of 2,000 yen will be charged if no fuel is added).
- Return Fees** Returning the vehicle to the same store is free of charge, but returning it to a different location will incur a fee. For Tokyo ⇄ Narita, the fee is 5,000 yen; for Tokyo ⇄ Osaka, the fee is 25,000 yen; and for Narita ⇄ Osaka, the fee is 30,000 yen. Returning the vehicle to a different location requires prior reservation and payment. If there are changes to your travel schedule, the fee is non-refundable.
- Personal Responsibility** If someone other than the contracted driver operates the vehicle during the rental period, our company will not be held responsible for any accidents or insurance-related incidents.
- Accident Reporting Responsibility** If you fail to fulfill the reporting obligations and do not contact our company after an accident, and no action is taken before returning the vehicle, resulting in the inability to claim insurance, the insurance purchased will be considered invalid. All damages will be borne by the contract signer at actual cost.
- Responsibility for Valuables** Please carry your valuables with you and do not leave them in the vehicle. The company is not responsible for any losses.
- Vehicle Pickup and Return Service** For vehicle delivery and collection services, a deposit of double the service fee will be required in advance. The vehicle delivery service must be completed within 30 minutes. If the vehicle is not picked up within the agreed time for delivery, the deposit will not be refunded, and the contract will be terminated. If the vehicle is returned late, the deposit will not be refunded, and the customer must return the vehicle to the store.
- Prohibition of Illegal Activities** Any illegal activities are strictly prohibited during the rental period.

Date: \_\_\_\_\_

Signature: \_\_\_\_\_

# Insurance and NOC Agreement

Insurance Type	Daily Rate	Deductible	NOC	Roadside Assistance
安心保険	¥ 2,500	¥ 0	¥ 0	○

## 1. Types of Options

- After completing the rental procedure, options cannot be added or removed.
- Please inform us of all drivers at the time of rental.
  - \* If the borrower or designated driver has a history of accidents, and the company deems them unsuitable, they may be denied participation.
  - \* Some products and coupons may offer different coverage.

### Collision Damage Waiver (CDW)

In the event of an accident, this covers the deductible for property damage and vehicle damage that the customer would otherwise have to bear.

### Non-Operation Charge (NOC)

In the event of an accident, theft, breakdown, contamination, or other incidents that require vehicle repairs or cleaning, the following amount will be charged as compensation for business interruption.

## 2. Exclusions

- Failure to report the incident to the police (no accident report).
- Accidents caused by anyone other than the designated drivers notified at the time of rental.
- Accidents caused by unlicensed driving.
- Accidents caused by driving under the influence of alcohol.
- Accidents that occur after extending the rental period without prior notice.
- Other violations of rental terms, such as theft resulting from leaving the key in the vehicle.

## 3. Contract Breach Measures

- At the company's discretion, breach of contract may be confirmed through traffic violation notices, payment slips, receipts, etc. If the breach is not resolved, the borrower or driver will be repeatedly instructed to appear at the relevant police station to address the violation. If the borrower or driver fails to comply with these instructions, the company reserves the right to terminate the rental agreement without notice and immediately demand the return of the rental vehicle. The borrower or driver must sign the company's designated document (hereafter referred to as the "Acknowledgement Letter"), acknowledging the facts of illegal parking or hit-and-run and agreeing to follow legal procedures.
- Notwithstanding the personal information handling provisions at the beginning of these terms, if the company deems it necessary, the borrower or driver agrees to provide the Acknowledgement Letter and other documents containing personal information to the police, and also agrees to submit documents such as the Statement of Explanation and Acknowledgement Letter under Article 51 of the Road Traffic Law to the Public Safety Commission.
- If the borrower or driver fails to resolve the violation before returning the vehicle, and if the company incurs expenses related to the search for the borrower, driver, or rental car (hereafter referred to as "Search Fees"), or expenses related to the relocation, storage, or retrieval of the vehicle (hereafter referred to as "Vehicle Management Fees"), the borrower must pay the following fees by the date specified by the company:
  - (1) An amount equivalent to the penalty for illegal parking.
  - (2) A parking violation penalty stipulated by the company's illegal parking regulations (hereafter referred to as the "Parking Violation Penalty", combined with the amount of (1)).
  - (3) Search Fees and Vehicle Management Fees.
  - (4) All related fees for a hit-and-run incident.
- If the company receives payment for the violation fine mentioned above after the borrower has paid the penalty, and if the company is fined, prosecuted, or involved in a family court trial due to the violation, the violation penalty will be refunded to the borrower.
- If the company receives an order to pay the penalty mentioned above, or if the borrower fails to pay the full amount specified by the company by the designated date, the company may register the borrower's name, date of birth, and driver's license number in a nationwide system, and the borrower agrees to this.

### Confirmation of Terms

I agree to these rental terms and pledge to strictly comply.

Date: \_\_\_\_\_

Signature: \_\_\_\_\_